

Standedge Tunnel Customer Guidelines



During the 2011 season British Waterways will be operating a chaperoned system of through trips for Standedge Tunnel. This means that you will be able to steer your own boat, under your own power, while being accompanied by a British Waterways Tunnel “Chaperone” aboard your boat.

A lot of work is needed to make these Standedge Tunnel passages safe and enjoyable for all concerned. Please take your time to understand the special arrangements detailed here, for passage through the tunnel.

1. Passage is available on Mondays, Wednesdays and Fridays between 14th March 2011 and 4th November 2011
2. All required passages through the tunnel must be booked by telephoning the Manchester and Pennine Booking Team on 01782785703. Please note that this is a call centre and you will need to ask to make a booking for passage through Standedge Tunnel to be transferred to the correct person.
3. Time slots for passage through the tunnel are:
Marsden – Diggle (going West) - Boats Taken between 8.30am – 10.30am
Diggle – Marsden (going East) – Boats Taken between 1pm and 2.30pm
(One boat per time slot – timings are approximate and open to change)
4. All bookings are subject to availability. It is recommended that bookings are made as far in advance as possible to avoid disappointment, bookings **MUST** be made at least 3 days in advance of passage.
5. **Please ensure your craft dimensions are within the maximum limits specified on page 4.**
6. Please note fibreglass boats and petrol engine boats are not permitted through the tunnel
7. The following information is required on booking:
 - Your Name
 - Your Address
 - Your Contact number (**for contact when aboard boat**)
 - Boat name
 - Boat Index Number
 - Boat Length
 - Is the boat principally steel or wood?
 - Craft Licence or Boat Safety Scheme Number
 - Number of passengers wishing to travel through the tunnel
 - Do you have pets on board? How many and what kind?
 - Preferred date and time of travel
 - Direction of travel - Marsden to Diggle (Westwards) or Diggle to Marsden (Eastwards)

8. Boaters due to enter the tunnel must be available as follows:

Marsden to Diggle (East to West)

- Boats **must** be through lock 42E by 4.00pm day before passage
- These timings are fixed and can not be altered. If a boat is not at lock 42E by 4.00pm it will have to rebook passage for another day.
- **The flight of locks from 32E to 42E is no longer manned and as such it is important that care is taken when travelling up the flight to minimise water loss. Please ensure all paddles are closed after use.**
- If you have any difficulties on the flight, please phone 01782 785703 for assistance. Please **DO NOT** try to run water down from above without BW assistance. Running water from the summit pound may result in boats becoming stuck in the tunnel or tunnel transit being postponed.
- Boats can proceed to the visitor centre from lock 42E from 4.30pm and will be expected to moor here until passage the next day. Passage preparations will start at 8am the next day.
- **PLEASE NOTE THERE ARE NO PUMP OUT FACILITIES AT THE VISITOR CENTRE, ONLY A WATER POINT.**
- When through the tunnel, boats can continue down the Diggle flight straight away.

Diggle to Marsden (West to East)

- Lock 24W will be unlocked from 8am on day of passage to allow boats to travel up to the tunnel portal. All boats must be at the tunnel portal no later than 11.30am ready for your passage allocation. Once your passage is complete, you will be expected to moor at Marsden until the following day, when lock 42E will be unlocked at 8.30am. Boats must be through lock 42E by 10.30am.

THESE RESTRICTIONS ARE IN PLACE TO ENSURE THAT THE WATER LEVEL WITHIN THE TUNNEL REMAINS AT A NAVIGABLE LEVEL AND THAT THE FLIGHT REMAINS OPEN FOR THE DURATION OF THE SEASON.

- Please make sure you fill with water before your passage through the tunnel as it makes the journey easier due to more headroom being available. Water points are located at Marsden and Diggle.
9. Boat owners must ensure all gas appliances are switched off prior to entering the tunnel and all stoves must be fully extinguished before passage.
 10. **All people seeking Passage through the Tunnel on the Boat must be able to leave the Boat unaided in an emergency in accordance with our Tunnel Operations Procedures. This includes being able to ascend a vertical ladder [two metres] up to an escape platform within the Tunnel. We may refuse to allow to enter the Tunnel any Passenger whom we consider unable to meet this requirement. (note: we can book a taxi, at your expense, to transfer to the other portal any person who is not travelling through the tunnel. Alternatively we can provide details of the walking route over the Pennines or bus routes) PLEASE NOTE THAT WE CAN NOT TAKE THE HELM OF UNATTENDED BOATS.**
 11. Boaters will be issued with hard hat and life jacket to be worn at all times in the tunnel by anyone outside on the boat.
 12. A BW trained chaperone will accompany each boat to offer navigational advice and information
 13. Pets will be allowed to travel through the tunnel. Any pet travelling through the tunnel must be restrained inside the boat, by being tied or caged as appropriate. You must ensure that neither yourself nor the chaperone can be

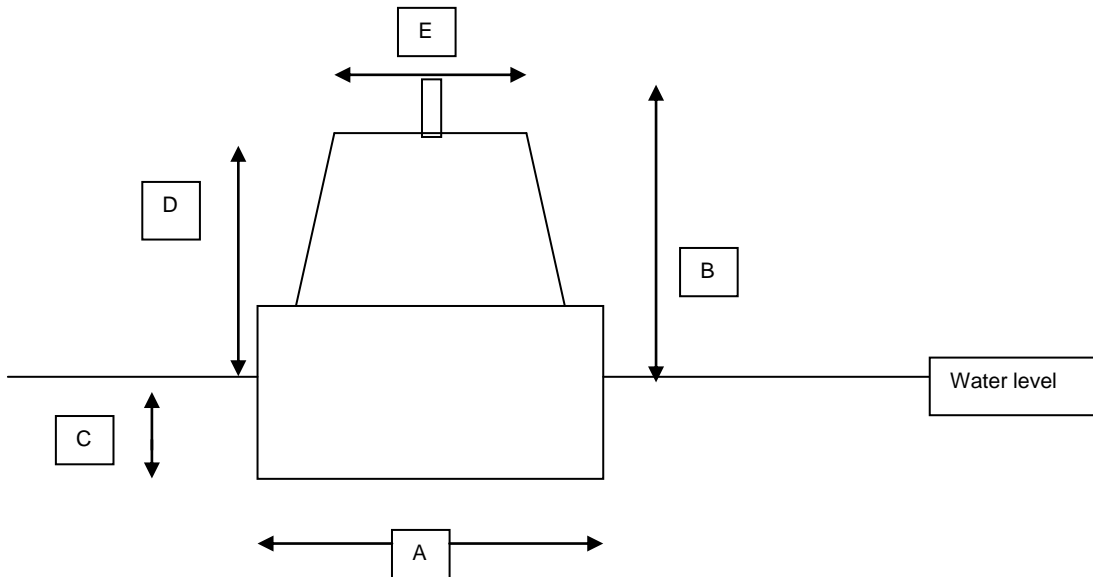
distracted, harmed or otherwise injured by the pet. In all circumstances we would prefer that a person other than the Boat Steerer is responsible at all times for the supervision, restraint and care of the pet (*note: the tunnel is a confined space which the pet may have to endure for up to 3 hours: it may be outside the previous experience of pet or owner and this may cause disturbance to the pet; if there is any doubt about the reaction of the pet, you should plan to have it taken over with a responsible person.*)(*note: simply closing internal doors is insufficient to satisfy this requirement: the pet, including cats as well as dogs, must be tied or caged as above to completely exclude any possibility of becoming separated from the boat while inside the Tunnel, thereby risking the safety of any person attempting a rescue*)

14. British Waterways cannot be liable for any damage to your boat as a result of its passage through the tunnel.

Limiting Dimensions

(boats that exceed these dimensions when measured at the tunnel portal will be refused passage):

These limiting dimensions are shown on the drawing and table following:



- Maximum Length 70' (21.34m)
- (A) Maximum Width 6' 10" (2.08m)
- (B) Max. Height above water. 6' 2" (1.88m)
- (C) Max. Draught below water 3' 3" (0.99m)

Maximum height to corners of cabin (D), in relation to width across cabin (E)

Where height of cabin corners above water level (D) is:	Then width of cabin at top (E) must be less than:	Where height of cabin corners above water level (D) is:	Then width of cabin at top (E) must be less than:
Less than 4'10"	6' 8"	5' 7"	5' 2"
4'10"	6' 8"	5' 8"	5' 0"
4'11"	6' 8"	5' 9"	4' 8"
5' 0"	6' 6"	5' 10"	4' 6"
5' 1"	6' 4"	5' 11"	4' 4"
5' 2"	6' 2"	6' 0"	4' 2"
5' 3"	6' 0"	6' 1"	4' 0"
5' 4"	5' 8"	6' 2"	4' 0"
5' 5"	5' 6"	6' 2" is maximum height within tunnel	



TERMS & CONDITIONS for canal boat

Through Passage of Standedge Tunnel

Please read these conditions carefully, they are part of **your** agreement with **us**.

1. Definitions

In these conditions –

“**we**”, “**us**”, and “**our**” refers to British Waterways, including **our** employees and agents to whom these conditions apply,

“**you**” means the person or persons named in the booking confirmation, “**Boat**” means the boat or vessel booked by **you** for passage through the Tunnel,

“**passengers**” means the persons (not exceeding 12, including **you**), who are to be transferred from one Tunnel portal to the other at the same time as the passage of the boat,

“**passage date**” means the date booked for travel through the Tunnel,

“**Tunnel**” means the Standedge Canal Tunnel on the Huddersfield Narrow Canal

“**Tunnel passage**” includes passage (in either direction) between the Tunnel portals.

2. Passage Agreement

This booking is an agreement for chaperoned passage of the Boat through the Tunnel on the date and at the time specified. In addition **we** shall arrange the transfer of **you** and any other passengers from entry Tunnel portal to the exit Tunnel portal. That transfer will usually be on your own boat.

By making a booking with **us**, **you** accept these Conditions apply both to **you** and any other passengers on whose behalf the booking is also made and **you** confirm that **you** have the necessary authority of such persons to give that acceptance on their behalf.

3. Prices and Payment

Tunnel passage for boats possessing current BW licences is free. The booking includes passage through the Tunnel for up to 12 passengers per booking. In convoy situations this may be limited to 4 free passengers. Bookings will be accepted subject to passage availability.

4. Safety and other Passage Requirements

We reserve the right to refuse any passage to any boat not complying with the current BW Licence conditions, Boat Safety Scheme provisions or restrictions and safety requirements set out in these conditions, the booking confirmation or notified to **you** in advance of the passage. **We** reserve the right to refuse to carry any passenger who is considered unsuitable for tunnel passage for health and safety reasons. Full Tunnel passage is unsuitable and not available for people with physical disabilities, which would prevent them from disembarking unaided. Passage may not be suitable for young children because of the nature of the trip, but children of all ages are accepted provided that they are closely supervised at all times by a responsible adult. Members of your party not able to make the Tunnel trip must make their own arrangements. BW can provide details of the walking route over the Pennines, or call a taxi (at your cost).

Pets will be allowed to travel through the tunnel, however they must be restrained inside the boat, either by being securely tied up or in a suitable animal box/cage. This is so as not to cause a distraction or harm to BW staff or boater. Failure to secure your pet will result in **you** not being allowed passage. The tunnel is a confined space and passage can take between 2 and 3 hours, as such it can cause some disturbance to animals. If there is any doubt over the reaction by animals it is advised that they are taken by road accompanied by an owner.

Passage through the lock flights either side of the Tunnel is limited to boats making the Tunnel passage. **You** must arrive at the designated lock by the time specified in the booking in order to proceed through the flight. Once at the Tunnel portals **you** will need to be present at your boat 1 hour before the passage time for all preliminary checks and preparations to be made. If **you** arrive late **you** may not be allowed passage at the booked time, in which case **we** will arrange passage for **you** at the next available time, this could be another day. **We** shall not be obliged to arrange another passage for **you** in these circumstances. If **we** are unable to provide alternative passage **we** are not liable for costs incurred by **you**.

You must follow **our** instructions for the preparation of the Boat for passage. Please see the accompanying notes on suitability of craft for passage. It is your responsibility to ensure that your boat complies with these notes/ guidelines on suitability.

No smoking, other use of naked flame, or consumption of alcohol is permitted during Tunnel passage. All passengers must respect the health, safety and comfort of other passengers and **our** staff and must comply with **our** safety instructions and any reasonable request made by **us** during Tunnel passage.

5. Cancellations and Changes

If **you** wish to change a booking **you** must contact **us** at the Tunnel Office immediately by telephone to ensure that there is an available passage on the new date requested and then confirm the change in writing. Bookings may not be transferred less than 3 days before the passage date.

If **you** wish to cancel a booking **you** must notify **us** at the Tunnel Office upto 48 hours before passage by telephone. Failure to do so may result in a £50 administration charge. This charge will also apply if **you** refuse passage through the tunnel once on site.

6. Cancellations by **us**

We reserve the right to cancel or delay a booked passage at any time on grounds of compliance with the safe operation of the Tunnel as set out in the Tunnel Operations Procedures. In the event of such delays or cancellations **we** shall notify **you** as soon as possible and offer an alternative passage.

Please note that where passage is cancelled on grounds that **your** boat is, in **our** opinion, unsuitable for passage, a £50 administration charge may be made.

7. Limitation of liability

You are in charge of the boat during passage with British Waterways staff acting in an advisory capacity. As such **you** are responsible for the safety of anyone aboard the boat. **You** are also responsible for any equipment given to **you** and as such British Waterways expects this to be returned in good order. Failure to return equipment in good order may result in a charge for loss/damage.

British Waterways cannot be liable for any damage to your boat as a result of its passage through the tunnel

8. Waiver

Any breach of these conditions by **you** or any other passenger shall not be a waiver of any continuing breach or any other breach of these conditions.

British Waterways

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Marsden, Huddersfield

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